The year 2015 came in with a rush and moved ever so swiftly to its close. Many changes have taken place, many new opportunities to serve new clients. Bridges built stronger in relationships and greater challenges lie ahead in 2016.

I am pleased to say overall as an organization, we continue to be blessed. The year 2015 while full of challenges also brought about numerous victories and created new ways to do business and serve our clients.

Our number of employees have certainly grown and there appears to be even a greater potential for growth in the new year. So as we closed the doors of 2015 and start 2016, I single out my most important resolution to this:

- First, recognize where my help comes from; my wisdom, patience, vision, and understanding...These come from the Lord.
- Second, to use these tools and talents to God’s glory of serving my clients and employees and the consumers we serve as a team with fairness, grace and understanding.
- Third, that I allow my team of managers and staff to hold me accountable to be the man of God I should be as I serve Him and this Campus I have been blessed with.

Happy New Year to each and every one.

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New Year, New Opportunities

From the Desk of

Dallas S. Bunton, Sr.
Chairman & CEO
NACS & Medical Services, Inc.

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Calendar Notes:

January
- Friday the 8th Campus Wide Blood Drive. To sign up to donate, contact JoelH@nacscom.com

February
- Friday, February 5 ‘GO RED day’. According to the National Heart, Lung and Blood Institute (N.I.H.) in the U.S, Coronary Heart Disease is the “#1 killer of women in the U.S.”. The day, aims to bring national attention to this fact, and to raise awareness of women’s heart health.

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Know Your Story.
Know Your Power.

Take the first step. Schedule your Well-Woman Visit today.

www.goredforwomen.org

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Medical Services, Inc.
Healthcare Management Services

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www.MedicalServicesmsso.com
KUDOS — Congrats for an excellent month collecting $13.5 million and the highest record collection month to date! While many Practices met the MTD goals, SMPG, Gordon, and FHPG met both MTD and YTD collection goals. The refund team, along with team lead support, posted 235K in refunds with the totals looking much better than in past quarters.

Congratulations — Shelly Bible on the birth of her baby girl, Korra Lea, born on December 15 and weighing 7 lbs,14 oz.

Employee of the Month — Paula Bonner (shown on right).

Submitted by — Tonya Parker, MS AHS-CBO Practice Management Vice President.

Congratulations — Brandi Layne on the birth of her second daughter, Brylee Marie born on December 22 and weighing 6 lbs,7oz.

Submitted by — Yvette Griffin, MS BT Operations Manager.

Employee of the Month — Jade Lowery (shown on left)

Financial Counselor of the Month — Sasha Weaver (photo on right)

Rookie of the Month — Elise Parker (on lower right)

Submitted by — Dusty Vigil, MS Early Out Vice President.

Share a Smile for a Happier New Year

Did you know... when you make someone happy, you become happy? Our thoughts might try to drag us down, to think about negativity and difficulties. Don’t let it. Look at the good and positive side of life.

1. Think about solutions, not problems.

2. Devote time each day to reading a few pages of an inspiring book or a magazine article.

3. Always look at what you have done and not at what you haven't.

4. Each day, do something good for yourself. It can be something small, such as going for a brisk walk, eating something you enjoy, watching your favorite program on TV and so on.

5. Do at least one act to make others happy daily. This can be a kind word, a listening ear or helping a colleague.

6. Associate with happy people, and try to learn from them to be happy. Remember, happiness is contagious.

7. Smile more often!

Submitted by — Joel Henderson, VP Public Affairs & Legislative Liaison.
Campus Updates

2015 Christmas Banquet & Employee Service Awards
2015
Service Awards Recognition

Three Years
Jod Barker
Ashley Beatty
Christopher Bowman
Rachel Brannen
LaTrina Coleman
Melanie Craven
Janice Daniel
Paula Donaldson (Hood)
Amanda Donilon
Katie Goins
Sherry Gilchrist
Bethany Griffin
Sonya Hardin
Via Hoxie
Sharon Moore
Gary Murray
Julie Mancuso
Mirna Rodriguez
Caitlyn Shirey (Johnson)
Tiara Turner

Five Years
Leslie Delgado
Erica Dodd
Linda Ferguson
Shari Genovesi
Charles Martin
Iva Newsom
Angela Thornton (Brown)
Dusty Vigil
Felicia Whitaker

Ten Years
Cassandra Bowman
Debbie Burgess
Tracy Burgess
Deborah Dixon
Diana Greer
Leana Ibach
Cyndi Jackson
Jeffrey Marsh
Jasmine Montgomery
Sandra Poole
Frieda Smith
Kisha Taylor
Phyllis Watkins

Fifteen Years
Melissa Rogers
Rebecca Brumlow

Twenty Years
Tracie Todd
Campus Updates

2015 Service Awards Recognition

Chandra Lanford, NACS Employee of the Year.

Melissa Dempsey, Medical Services Employee of Year.

Paula Bonner, AHS / Centralized Billing Offices Management and
Kelly Barlew, Campus Management Award.

Beth Wolters, NACS Collector of the Year.

Amber Hixson, Medical Services Billing Technologies
Financial Counselor of the Year.

Ashley Poe, Financial Counselor of the Year.

(not avail for photo) Lily Phillips,
Campus Administrative Support Award.